

Criteria examples for Community Providers

Every list of criteria should include this criterion:

- Attend commencement (graduation) hearing for Outreach Court. This is mandatory to complete Outreach Court and to have cases dismissed (and any warrants cancelled).

The following are examples of criteria drawn from those listed by San Diego Homeless Court community providers (except for the last criteria sample list, which is excerpted from First Nations Community Healthsource's criteria list). These are suggestions for you when establishing your own criteria. You can use any criteria listed and/or write your own.

Please do talk with your client about a communication plan going forward (after referral). It's crucial that they remain engaged with you in person, by phone and/or email so that you know what they are working on in relation to the individual plan you made with them for Outreach Court. It's important for them to be in contact with you at least once in the first month to update you.

Example #1:

Clients will actively participate in achieving their own goals with the help of their case manager or client advocate. Examples of involvement include but are not limited to:

- meet with a health care provider to work on improving physical health
- work with a Job Developer
- attend mental health or substance abuse treatment one-on-one counseling and/or support groups
- provide a certificate of completion of a substance abuse program; this can be from before the client was referred to Outreach Court (eg., Turquoise Lodge)
- work at a job, enroll in and attend school, or volunteer
- work on obtaining SSI/SSDI if unable to work full-time
- If the client is a parent of minor children, provide good care of their children: eg., enroll children in early childhood education or other nurturing activities; attend parenting classes.

Example #2:

Be in compliance with program requirements and their individualized plan including but not limited to:

- weekly contact with their case manager/ navigator/ client advocate/ outreach worker
- client has a sober support system in place that is being utilized
- if the client has a history of mental health issues, he/she will attend one-to-one counseling/ therapy or counseling group sessions weekly [or state how often]
- if the client has a history of substance abuse, he/she will regularly attend support groups for substance abuse [or: attend ____ support group meetings/week]
- if the client has a history of mental health issues, he/she will regularly attend support groups for mental health/emotional support [or: attend ____ support group meetings/week]
- provide a certificate of completion of a substance abuse program; this can be from before the client was referred to Outreach Court (eg., Turquoise Lodge)
- participate in medication management (if needed)
- participate in wellness activities (or support groups) such as life skills classes and physical fitness
- visit a mental health drop in center regularly
- take steps to improve physical health by meeting with a health care provider.

Example #3: (if in a residential program)

Client must be a resident of the _____ residential program [or _____ transitional living program] in good standing for a minimum of ___ days, and be in compliance with all requirements of the program [OR: in compliance with their individualized treatment plan (attending groups/classes, meeting with therapist, case manager).]

Example #4: (these criteria do not address mental health or substance abuse issues directly)

Clients will follow through on the goals they set for themselves with the help of a _____,* including but not limited to:

- apply for a state ID or driver's license or driver's authorization card if they do not already have one
- apply for all appropriate government assistance programs (Medicaid, SNAP, etc.)
- establish a checklist for taking care of their apartment or home
- work on employment or education: either be employed at a job or be actively seeking a job, working with a Job Developer, or taking steps to obtain a high school equivalency or GED®, or be enrolled in school or a training program
- if the client is a parent of minor children, provide good care of their children: eg., enroll children in early childhood education or other nurturing activities
- if the client is a parent of minor children, attend parenting classes

* case manager, navigator, client advocate, or outreach worker or other staff person who referred the client to Outreach Court and is their main point of contact for Outreach Court

Example #5: Excerpted from criteria established by *First Nations Community Healthsource* (FNCH):

- Follow all program rules and be in good standing. Meet [all program] requirements.
- Cooperate in completing the service needs assessment.
- Cooperate in the formation [and implementation] of the treatment plans for primary care, behavioral health and/or cultural wellness program and case management.
- Work cooperatively with a FNCH case manager (including attending required meetings).
- Maintain medication treatment adherence.